

Privacy and Security

www.fethiyeinfo.com

All services provided on our website and at the address ÖLÜDENİZ MAH OVACIK (OLD) CAD NO:9 JK FETHİYE MUĞLA, registered under HOLIDAYTIME TURİZM EMLAK TİC. LTD. ŞTİ (fethiyeinfo.com), are owned and operated by our company.

Our company may collect personal data for various purposes. Below, we specify how and in what manner personal data is collected and how this data is protected. By filling out various forms and surveys on our website or through our store, our members may provide certain personal information (such as name, surname, company information, phone numbers, addresses, or email addresses) to be collected by our store due to the nature of the business.

At certain times, our company may send campaign information, information about new products, and promotional offers to its customers and members. Our members can choose to receive or not receive such information during their registration process, and they can change this choice later in the account information section after logging in or notify us using the link provided in the informative communication.

During the confirmation process carried out via the website or email, personal information transmitted electronically to our store by our members will not be disclosed to third parties outside the purposes and scope set out in the "User Agreement" we have with our members. For identifying system problems and resolving any issues or disputes related to the provided service, our company records and uses the IP address of its members. IP addresses may also be used to identify users in a general manner and collect comprehensive demographic information. Our company may use the requested information for direct marketing purposes either by itself or in cooperation with third parties, beyond the purposes and scope set out in the "User Agreement." Personal information may be used to contact users if necessary.

The information requested by our company or provided by the users, or the information about transactions carried out through our store, may be used for various statistical evaluations, creating a database, and conducting market research, beyond the purposes and scope set out in the "User Agreement," by our company and its business partners without disclosing the identity of our members. Our company undertakes to keep confidential information strictly private and confidential, consider it a confidentiality obligation, take all necessary measures to ensure the confidentiality and security of confidential information, prevent it from entering the public domain, unauthorized use, or disclosure to third parties, and exercise due diligence.

CREDIT CARD SECURITY Our company prioritizes the security of credit cardholders who shop from our online stores. Credit card information is never stored in our system. When you enter the transaction process, you are transferred to a secure site. You can be sure that you are on a secure website by checking the bottom line of your browser for a key or lock symbol. This symbol shows that you are on a secure internet page, and all your information is encrypted and protected.

Information used during the shopping process is only used to complete the requested transaction

and is never stored in our system. When you enter the credit card information on the page, all of this information is encrypted with the SSL (Secure Sockets Layer) protocol, independent of our store, and sent to the relevant bank for questioning. If the card availability is approved, the shopping process continues. Since the information about the card is not displayed and stored by us, this information is prevented from being accessed by third parties under any circumstances. The reliability of payment/invoice/delivery address information of the orders placed with credit cards online is monitored by our company against Credit Card Fraud. For this reason, it is necessary for the first-time customers to have the confirmation of financial and address/telephone information for their orders to proceed to the supply and delivery stages from our online shopping sites. If needed, the credit card holder customer may be contacted either by us or by the relevant bank for control of this information. Only you can access and change all the information you provide while becoming a member. If you protect your login information securely, it is not possible for others to access and change your information. For this purpose, the member transactions are realized within the 128-bit SSL security area during the membership transactions. This system is an international encryption standard that is impossible to break. Internet shopping sites that have an information line or customer service are preferred more today as they indicate clear addresses and telephone information. In this way, you can get detailed information about all the issues that come to your mind and get more accurate information about the reliability of the company that provides online shopping service.

Note: We recommend that you pay attention to the presence of the open address and phone on Internet shopping sites. If you are going to shop, note all the phone/address information of the store you purchased the product from before shopping. If you do not trust, call before shopping and confirm. All the information and company location about our company is specified on all our online shopping sites.

MAIL ORDER CREDIT CARD INFORMATION SECURITY

The identity and credit card information you will send to us by mail-order method will be kept according to the principle of confidentiality by our company. These data are kept for 60 days in case of any objections to the withdrawal of money from the credit card that may arise with the bank and are then destroyed. If there is any withdrawal from your card other than the mail-order form approved by you for the products you ordered, you can naturally object to the bank and prevent payment of this amount, so it does not constitute a risk.

THIRD-PARTY WEBSITES AND APPLICATIONS

Our store may link to other websites within the website. Our company does not bear any responsibility for the privacy practices and contents of websites accessed through these links.

EXCEPTIONAL CASES

In the following limited cases, our company may disclose user information to third parties other than the provisions of this "Privacy Policy." These limited cases are as follows;

- To comply with the obligations imposed by the applicable legal rules, regulations, etc. issued by the competent legal authority;

- To fulfill and implement the "User Agreement" and other agreements concluded with users and put them into practice;
- When it is necessary to request information about users to conduct an investigation or research duly by authorized administrative and judicial authorities;
- It is necessary to provide information to protect the rights or security of users.

EMAIL SECURITY

Never include your credit card number or passwords in the e-mails you send to our Customer Service regarding any of your orders. The information contained in e-mails can be seen by third parties. Our company cannot guarantee the security of the information transmitted via e-mails under any circumstances.

BROWSER COOKIES

Our company can obtain information about users and their use of the website by using technical communication files (Cookies) designed for this purpose. These technical communication files are small text files that an internet site sends to the user's browser to be stored in the main memory. The technical communication file facilitates the use of the Internet by storing status and preferences about the site. The technical communication file helps to obtain statistical information about how many people visit the site, for what purpose, how many times a person visits the site, and how long they stay on the site and to generate dynamically customized advertisements and content from user pages designed specifically for users. The technical communication file is not designed to retrieve data or any other personal information from the main memory or e-mail. Most browsers are initially designed to accept the technical communication file, but users can change the settings to disable or provide a warning when the technical communication file arrives. Our company may change the provisions of this "Privacy Policy" at any time by publishing it on the site or by sending an e-mail to users or by announcing it on the site. The provisions of the Privacy Policy, which are changed, are effective from the date of publication.

For all kinds of questions and suggestions regarding our privacy policy, you can send an email to info@fethiyeinfo.com.

You can reach us with the following contact information for our company.

Company Name: HOLIDAYTIME TURIZM EMLAK TİC. LTD. ŞTİ (fethiyeinfo.com)

Address: ÖLÜDENİZ MAH OVACIK (OLD) CAD NO:9 JK FETHİYE MUĞLA

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